Job Description: Water Wellness Technician Company: Water Works Position: Water Wellness Technician Location: Brookings, SD

**Overview:** We're excited to welcome a new member to our team at Water Works! We're searching for someone who is motivated and customer-oriented to join us. This position not only offers flexibility and job variety but also the chance to work alongside an awesome team. If you, or someone you know, are mechanically inclined, have a positive attitude, and a strong desire to learn, we encourage you to consider growing with us at Water Works!

## Responsibilities include:

- Diagnose and troubleshoot various electrical, plumbing, and mechanical components related to spa, pool, and water conditioning equipment. Will teach the right candidate.
- Provide exceptional customer service while interacting with clients to understand and resolve their equipment issues.
- Perform routine maintenance tasks and inspections to ensure optimal performance and safety of water conditioning, pool, and spa systems.
- Assist in the installation and setup of new equipment as needed.
- Maintain accurate records of service visits, inspections, and repairs.
- Adhere to safety protocols and guidelines at all times.
- Collaborate effectively with team members to meet customer needs and operational goals.

## **Requirements:**

- Positive attitude with a strong willingness to learn and grow within the role.
- Ability to lift and maneuver heavy equipment, at least 50 lbs.
- Basic understanding of plumbing and mechanical systems preferred but not required; willing to train the right candidate.
- Excellent communication skills and a customer-focused approach.
- Valid driver's license and clean driving record.

**Application Process:** To apply, please reach out via phone or text to Cody Heller at (605)651-0015 or email your interest in the Water Wellness Technician position at Water Works at info@waterworkssd.com. We look forward to discussing how you could contribute to our team.

Note: This job description is not exhaustive and may be subject to change to meet the evolving needs of the organization.